



## **Nondiscriminatory / Civil Rights Compliance Policy**

Grossnickle Eye Center complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Grossnickle Eye Center does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex. If you need language assistance, please call to make arrangements prior to your appointment.

### **Language Assistance**

Grossnickle Eye Center:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
- Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters

If you need these services, contact our main office in Warsaw at: (800) 992-6975

If you believe that Grossnickle Eye Center has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance in person or by mail, fax, or over the phone:

Risk Manager  
Grossnickle Eye Center  
2251 Dubois Dr.  
Warsaw, IN 46580  
(574) 269-2777 Phone  
(574) 371-4697 Fax

If you need help filing a grievance, our Risk Manager is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services, 200 Independence Avenue, SW, Room 509F, HHH Building  
Washington, D.C. 20201, 1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

### **Informing Individuals with Limited English Proficiency of Language Assistance Services**

ATTENTION: If you speak a foreign language, assistance services, free of charge, are available to you. Call the front office: Warsaw (800) 992-6975, Mishawaka (888) 223-2030, Elkhart (855) 266-6100

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al Warsaw (800) 992-6975, Mishawaka (888) 223-2030, Elkhart (855) 266-6100.

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 Warsaw (800) 992-6975, Mishawaka (888) 223-2030, Elkhart (855) 266-6100.

### **Website Accessibility Statement**

Grossnickle Eye Center is committed to facilitating the accessibility and usability of all its digital properties, including "https://gecenter.com," for all people with disabilities. Grossnickle Eye Center is in the process of implementing the relevant portions of the World Wide Web Consortium's Web Content Accessibility Guidelines (WCAG) at its latest level as its web accessibility standard. Our website will be tested on a periodic basis with assistive technology such as screen readers and screen magnifiers, and with users with disabilities who use these technologies. Please be aware that our efforts are ongoing. If at any time you have specific questions or concerns about the accessibility of any particular web page owned by Grossnickle Eye Center, please contact us at [dostrom@gecenter.com](mailto:dostrom@gecenter.com). If you do encounter an accessibility issue, please be sure to specify the web page in your email, and we will make all reasonable efforts to make that page accessible for you.