

## **Nondiscriminatory / Civil Rights Compliance Policy**

Grossnickle Eye Center complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Grossnickle Eye Center does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex. If you need language assistance, please call to make arrangements prior to your appointment.

## **Language Assistance**

Grossnickle Eye Center:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
- Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters

If you need these services, contact the front office:

Warsaw (800) 992-6975

Mishawaka (888) 223-2030

Elkhart (855) 266-6100

If you believe that Grossnickle Eye Center has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance in person or by mail, fax, or over the phone:

Risk Manager, Grossnickle Eye Center

2251 Dubois Dr.

Warsaw, IN 46580

(574) 269-2777 Phone

(574) 371-4697 Fax

If you need help filing a grievance, our Risk Manager is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services, 200 Independence Avenue, SW, Room 509F, HHH Building  
Washington, D.C. 20201, 1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

## **Informing Individuals with Limited English Proficiency of Language Assistance Services**

ATTENTION: If you speak a foreign language, assistance services, free of charge, are available to you. Call the front office: Warsaw (800) 992-6975, Mishawaka (888) 223-2030, Elkhart (855) 266-6100

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al Warsaw (800) 992-6975, Mishawaka (888) 223-2030, Elkhart (855) 266-6100.

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 Warsaw (800) 992-6975, Mishawaka (888) 223-2030, Elkhart (855) 266-6100。

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung.  
Rufnummer: Warsaw (800) 992-6975, Mishawaka (888) 223-2030, Elkhart (855) 266-6100.

Wann du [Deitsch (Pennsylvania German / Dutch)] schwetzscht, kannscht du mitaus Koschte ebber gricke, ass dihr helft mit die englisch Schprooch. Ruf selli Nummer uff: Call Warsaw (800) 992-6975, Mishawaka (888) 223-2030, Elkhart (855) 266-6100.

သတိပြုရန် - အကယ်၍ သင်သည် မြန်မာစကား ကို ပြောပါက၊ ဘာသာစကား အကူအညီ၊ အခမဲ့၊ သင့်အတွက် စီစဉ်ဆောင်ရွက်ပေးပါမည်။ ဖုန်းနံပါတ် Warsaw (800) 992-6975, Mishawaka (888) 223-2030, Elkhart (855) 266-6100. သို့ ခေါ်ဆိုပါ။

رقم هاتف الصم والبكم (XXX-XXX-XXXX ملحوظة: إذا كنت تتحدث أذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1-  
Warsaw (800) 992-6975, Mishawaka (888) 223-2030, Elkhart (855) 266-6100.

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다.  
Warsaw (800) 992-6975, Mishawaka (888) 223-2030, Elkhart (855) 266-6100. 번으로 전화해 주십시오.

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số Warsaw (800) 992-6975, Mishawaka (888) 223-2030, Elkhart (855) 266-6100.

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le  
Warsaw (800) 992-6975, Mishawaka (888) 223-2030, Elkhart (855) 266-6100.

注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。Warsaw (800) 992-6975, Mishawaka (888) 223-2030, Elkhart (855) 266-6100. まで、お電話にてご連絡ください。

AANDACHT: Als u nederlands spreekt, kunt u gratis gebruikmaken van de taalkundige diensten. Bel Warsaw (800) 992-6975, Mishawaka (888) 223-2030, Elkhart (855) 266-6100.

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa Warsaw (800) 992-6975, Mishawaka (888) 223-2030, Elkhart (855) 266-6100.

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните Warsaw (800) 992-6975, Mishawaka (888) 223-2030, Elkhart (855) 266-6100.

ਧਿਆਨ ਦਾਇ: ਜੇ ਤੁਸੀਂ ਪੰਜਾਬੀ ਬੋਲਦੇ ਹੋ, ਤਾਂ ਭਾਸ਼ਾ ਵੱਲੋਂ ਸਹਾਇਤਾ ਸੇਵਾ ਤੁਹਾਡੇ ਲਈ ਮੁਫਤ ਉਪਲਬਧ ਹੈ। Warsaw (800) 992-6975, Mishawaka (888) 223-2030, Elkhart (855) 266-6100. 'ਤੇ ਕਾਲ ਕਰੋ।

ध्यान दें: यदि आप हिंदी बोलते हैं तो आपके लिए मुफ्त में भाषा सहायता सेवाएं उपलब्ध हैं। Warsaw (800) 992-6975, Mishawaka (888) 223-2030, Elkhart (855) 266-6100. पर कॉल करें।