

Nondiscriminatory / Civil Rights Compliance Policy

Grossnickle Eye Center complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Grossnickle Eye Center does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex. If you need language assistance, please call to make arrangements prior to your appointment.

Language Assistance

Grossnickle Eye Center:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters

If you need these services, contact our main office in Warsaw at:
(800) 992-6975

If you believe that Grossnickle Eye Center has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance in person or by mail, fax, or over the phone:

Risk Manager, Grossnickle Eye Center
2251 Dubois Dr.
Warsaw, IN 46580
(574) 269-2777 Phone
(574) 371-4697 Fax

If you need help filing a grievance, our Risk Manager is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services, 200 Independence Avenue, SW, Room 509F, HHH Building
Washington, D.C. 20201, 1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

Informing Individuals with Limited English Proficiency of Language Assistance Services

ATTENTION: If you speak a foreign language, assistance services, free of charge, are available to you. Call the front office: Warsaw (800) 992-6975, Mishawaka (888) 223-2030, Elkhart (855) 266-6100

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al Warsaw (800) 992-6975, Mishawaka (888) 223-2030, Elkhart (855) 266-6100.

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 Warsaw (800) 992-6975, Mishawaka (888) 223-2030, Elkhart (855) 266-6100。